



## Volunteer Agreement: 2022

Volunteers at the HC Community Care Center & Food Pantry (referred to as HCCCC in this document) agree to abide by the guidelines as stated below. If there is a violation of any of these guidelines, the volunteer may be asked to leave the HCCCC.

1. I believe and am in agreement with the vision of the HCCCC: *To serve others with the love of Jesus Christ, offering those in need in the greater Grand Forks area opportunities to receive physical, emotional and spiritual support while empowering them to have a sustainable future.*
2. I believe and am in agreement with the mission of the HCCCC: *Through the love of Jesus Christ, we will partner with local agencies and organizations to eliminate hunger and provide resources to promote independent living and a sustainable lifestyle.*
3. As a volunteer at the HCCCC, I will dress modestly, avoiding the wearing of tight leggings, revealing shirts, dirty or severely stained garments, and shorts. I understand that for safety reasons, flip flops and open-toe shoes are not allowed.
4. I will wear a volunteer lanyard or HCCCC t-shirt while I work, with no other name-identifying tag or adornment.
5. I will respect the confidentiality of the clients of the HCCCC. I will not take photos or reveal the names of any of the clients of the HCCCC nor any other personal information I may learn.
6. As a community volunteer working with clients, I will seek permission from a staff member before actively soliciting people to come to my church, church-sponsored event, or community event.
7. For my safety and the safety of the clients, I will not walk clients outside to their cars alone. In situations where clients need assistance with their food, I will have another volunteer or staff member accompany me. Out of sensitivity to clients, I understand it is important to have both a male and female walk clients to their car.
8. For my safety and the safety of the clients, I will not drive clients to any location.
9. When assisting clients to the restroom, I will give them the key, walk them to the food pantry door, and wait there until they return. Children must be accompanied by the adult that they came to the pantry with.
10. I understand that as a volunteer I must be 18 or older to assist clients. Volunteers younger than 18 can work on other projects and must be accompanied by an adult 18 or older.
11. I agree not to give money or other personal items to clients. I also agree not to share my personal information (such as phone numbers & emails) with clients.
12. I agree not to take food or other items from the HCCCC unless offered by staff members.